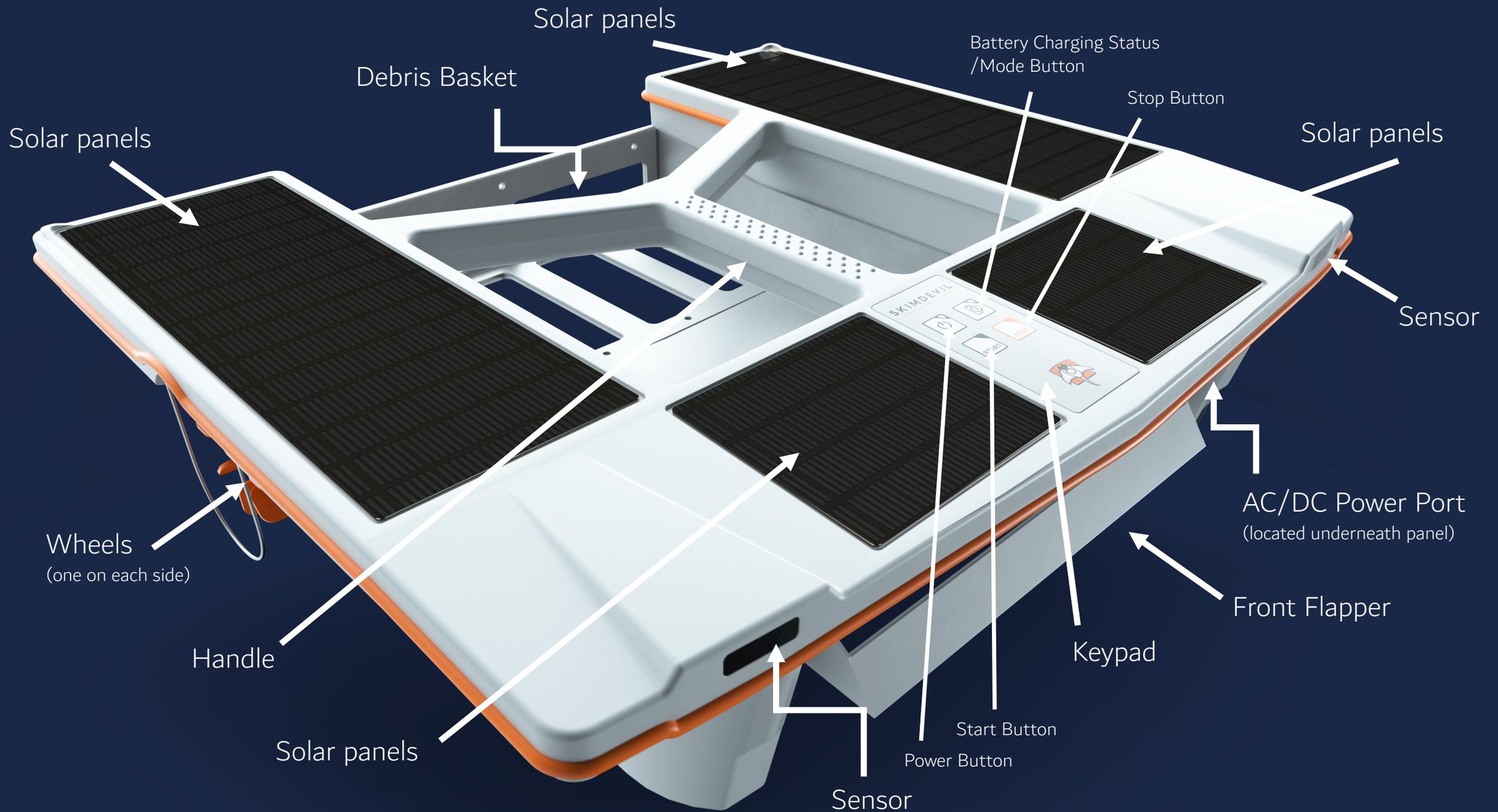




**SKIMDEVIL.**  
ROBOTIC POOL CLEANERS

# Skimdevil Pure

Product Booklet



# Returns and Exchanges

## Returns

If you decide that the Skimdevil isn't the best fit for your pool, we will **provide a full refund of the original purchase price if it is returned within 30 days of the date of delivery.** To ensure a successful return, please make sure that the **robot is in as-new condition and that you keep the original box. The Skimdevil must be returned in its original packaging in order to receive a full refund.**

To start your return, please email [support@skimdevil.com](mailto:support@skimdevil.com) to obtain a return slip. We will email you a prepaid shipping label to affix to your return.

**Returns must be made in the original packaging.** If you no longer have the original packaging, there is an additional \$30 per item repackaging fee.

Once the item is back at our warehouse it will be inspected by our team. Provided it is in as-new condition we will issue a refund less repackaging fees (if applicable). If the Skimdevil is damaged en route, we will assess the damages and provide a refund, less repair fees.

## Exchanges

Things happen. We're not perfect and sometimes our robots aren't either. If you receive a faulty Skimdevil and would like to exchange it for a new one, **it must be exchanged within 30 days from the date of delivery.**

To receive a brand new Skimdevil Pure, please email [support@skimdevil.com](mailto:support@skimdevil.com) and indicate that you would like to exchange your current Skimdevil and what is wrong with it. We will send you a prepaid shipping label. **Please ship it back to us, in its original packaging.** Once we receive the faulty Skimdevil, we will ship you a brand new Skimdevil Pure.

# Warranty Information

Unlike peanut butter and jelly, robots + water are not always the best combination. Things may happen with your Skimdevil. Luckily, we've got you covered with a **warranty that covers issues, repairs, or defects, for two years from the robots' date of delivery**. Under this 2-year warranty, we will organize replacement parts, repair, and in some cases, a complete replacement Skimdevil. If you need to send your Skimdevil in for a repair, under warranty, we will cover the cost of shipping and send you a shipping label. As of December 2020, this is the current Skimdevil warranty for all Skimdevil Pure robots only, not Skimdevil Camio robots, and could be subject to change for subsequent generations of Skimdevil.

## Two important things!

- The warranty is **only valid if you register your Skimdevil with us within 3-months of receiving the product**. If you do not register your Skimdevil, your warranty will be void. For information on how to register your Skimdevil, head [here](#).
- Please note that our warranty is non-transferable, and cannot be extended to re-sold items. Warranties are only valid when products are used for their intended purpose and exhibit normal use. Defects or damage resulting from negligence, misuse, accidents, abnormal use, modifications, or commercial purposes will not be covered. **Know that if your Skimdevil is submerged under water, the warranty will be void.**

# Warranty Information cont.

## LIMITED WARRANTY

**If you do not register your Skimdevil within three months of receiving the product, the warranty will be void.** You can register your Skimdevil on [here](#). The warranty obligations of Skimdevil LLC (“Skimdevil”) for this product are limited to the terms set below:

## WHAT IS COVERED

Skimdevil warrants Skimdevil products to be free from manufacturing defects in materials and workmanship in this product *under normal use and conditions for a period of two (2) years from the date of delivery.*

## WHO IS COVERED

Only the original purchaser of this product is covered under this limited warranty. This limited warranty is not transferable to subsequent purchasers or owners of this product. The original purchaser must register this warranty within 3 months from the date of delivery by [registering online](#). If the unit is not registered, it will not be covered by the warranty.

# Warranty Information cont.

## WHAT IS NOT COVERED

The limited warranty does not cover any damage, deterioration or malfunction resulting from any alteration, modification, improper or unreasonable use or maintenance, misuse, abuse, accident, neglect, fires, floods, storms, earthquakes, lightning, pets or animals, insects, negligence or other acts of nature. **This limited warranty does not cover any repairs attempted by anyone unauthorized by Skimdevil to make such repairs.** Improper or incorrectly performed repairs voids this warranty. Product discoloration, or any other cosmetic or superficial damage or deterioration, regardless of its cause, is not covered by this warranty. This warranty does not cover failures, defects, malfunctions or complaints resulting from any of the following:

- Failure to operate and maintain the product in accordance with Skimdevil's operation and/or maintenance manual.
- Use of non-factory authorized parts or accessories in conjunction with this product.
- Keeping your unit in a pool which is not adequate for swimming. Not maintaining the proper pool and/or chemical balance. Corrosion, erosion, scaling and other conditions caused by water hardness, chemical imbalance or lack of product maintenance. Keeping your unit in water during hail, sleet, snow, tropical storms or any other conditions where one can expect damage.
- Freezing, corrosion, cracking, overheating, warping, moisture intrusion or any other condition caused by or related to weather, climate, improper winterization, and improper equipment placement.
- Rough treatment as to break any components (solar panels, paddlewheels, plastic housing, digital screen).
- Submerged underwater for any length of time, getting water inside of the unit.
- Stored in excessively cold or hot environments for extended periods of time (below 32F or above 100F).

# Warranty Information cont.

## WHAT SKIMDEVILL WILL DO

Skimdevil will, at its sole discretion, provide one of the following remedies to whatever extent it shall deem necessary to satisfy a proper claim under this limited warranty:

- Elect to repair or facilitate the repair of any defective parts within a reasonable period of time, free of charge for the necessary parts and labor to complete the repair and restore this product to its proper operating condition. Skimdevil will also pay the shipping costs necessary to return this product once the repair is complete if shipped from the continental U.S.
- Replace this product with a direct replacement or with a similar product deemed by Skimdevil to perform substantially the same function as the original product.
- Issue a refund of the original purchase price.

## HOW TO OBTAIN WARRANTY SUPPORT

Please direct all warranty claims and any product related questions directly to Skimdevil or an authorized Skimdevil partner. For service and to schedule warranty repair, please go to [www.skimdevil.com](http://www.skimdevil.com) and email [support@skimdevil.com](mailto:support@skimdevil.com) and note that it is for a warranty issue.

If it is decided that this product should be returned directly to Skimdevil, this product should be properly packed, preferably in the original carton, for shipping. Skimdevil will send a shipping label to use for the warranty repair/return.

# Warranty Information cont.

## LIMITATION OF LIABILITY

This is the only warranty given by Skimdevil. No Skimdevil dealer, agent, representative or employee is authorized to make any modification, extension, or addition to this warranty. IMPLIED WARRANTIES, INCLUDING THE IMPLIED WARRANTY OF MERCHANTABILITY AND THE IMPLIED WARRANTY OF FITNESS FOR A PARTICULAR PURPOSE ARE LIMITED TO THE EXPRESS WARRANTIES ABOVE. Some states and/or provinces do not allow limitations on how long an implied warranty lasts, so the above limitation may not apply to you. Under no circumstances shall manufacturer or distributors be liable for any claims for any and all consequential or incidental damages in connection with this product.

# Keypad Functions



- This is the POWER button.
- The Skimdevil Pure will automatically turn off after 30 minutes if no function is activated.
- Steady green light: Skimdevil is powered on. The green light will stay on while the cleaning schedule is paused.
- No light: The Skimdevil is off or sleeping between extended cleaning schedules (i.e. overnight).



- This is the battery charging indicator button.
- Blinking blue light: Skimdevil is charging
- Steady blue light: Skimdevil software is loading.



- This is the START button that will start the cleaning cycle. Press this button after you turn your Skimdevil on to immediately start cleaning.
- The preset cleaning schedule is from 8:00 a.m.-4:30 p.m., cleaning on the eco speed setting, for 20 minutes with a 40 minute pause.
- You can also activate this feature from the web app.
- The START button will also start a cleaning schedule at any point. It will stop when it's done if this is outside of a cleaning schedule.



- The STOP button will interrupt a cleaning cycle and a cleaning schedule.
- Press this button to pause your current cleaning cycle. To restart the cleaning cycle and schedule, press the START button again.
- Pressing STOP places the Skimdevil in idle mode. It can still communicate with the app, but if it stays idle, the Skimdevil will power off.
- You can also activate this feature from the web app.

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# Notifications and Warnings

Sometimes, things happen with your Skimdevil. The mobile app will notify you of any changes or issues that your Skimdevil Pure may encounter. These notification and warnings include:

- **Your unit is too hot!** Your Pure may be overheating, either in extended sun in high temps or it is running too much in these conditions.
- **Your unit is too cold!** Your Pure may have been left outside in freezing temps and is in danger of shutting down.
- **Battery is about to die!** Please charge your Pure in the sun or via the AC/DC wall charger.
- **The Skimdevil is stuck!** Your robot may be stuck in a part of your pool and is unable to turn around after multiple attempts. If this continues to happen, try turning on the Compass feature in settings.
- **Skimdevil not working!** If you get this message, this means there is something internally wrong with your Skimdevil. Check that your battery is charge and your Skimdevil isn't stuck. If all looks ok, and you are seeing this notification, please contact Skimdevil at [support@skimdevil.com](mailto:support@skimdevil.com)